Kyle McFadden

mcmario4810@gmail.com | 920-621-4217

SHORT SUMMARY

I am a full-time student at St. Norbert College majoring in Computer Science and minoring in Graphic Design. I am looking for further job experience in the computer science industry after college. I'm currently looking to find a main focus for my career path, and I am open to learning new things to help expand my skill set so I can figure out where I want to set my sights going forward. I currently have background knowledge in programming and some knowledge in Networking / Server infrastructure, as well as having a decent amount of IT experience behind my belt to be able to solve problems regarding hardware and software issues on end-user devices.

EDUCATION

St. Norbert College, De Pere, Wisconsin
Current GPA Overall: **3.83**
Expected graduation: December 2025 (Class of 2026)
Bachelors of Science
Majoring in Computer Science
Minoring in Graphic Design

WORK EXPERIENCE

St. Norbert College, De Pere, Wisconsin
May 2023 - Present
ITS - Networking/Hardware Assistant
- Troubleshooting wireless equipment and wireless issues on the user's end
- Reimaging PCs and Macbooks - reinstalling and wiping data off the laptop
- Managing assets in our inventory software and ensuring information about assets are accurate
- Communicating with staff and faculty regarding any hardware issues that they face or when I need to inquire about a specific device they may have

August 2022 - Present
ITS Service Desk - User Support
- Providing customer service over the phone, through email, and in person
- Troubleshooting equipment for faculty and staff as needed

Oconto Unified School District, Oconto, Wisconsin
June 2021 - August 2022
Summer IT Assistant
- Cleaned and repaired Chromebook laptops
- Setup, organized, and updated tech in classrooms and teacher desks
- Installed new tech and properly disposed of old tech

SKILLS

Computer/Program Skills: Completed courses on Data Structures/Software engineering and MASM/Assembly; proficient in Adobe Illustrator, Adobe Photoshop, and Auto CAD. Proficient with Windows and Unix/Mac
Personal Skills: Being able to work with staff/faculty in a professional and helpful manner; Being able to coordinate with other team members on getting tasks done efficiently;
Languages: Basic Spanish

ACTIVITIES AND LEADERSHIP EXPERIENCE

BIG (SNC Independent Social Organization)
Member Since - October 2022 - Present
Vice President - April 2023 - May 2024
President & Service Organizer - May 2024 - Present